

HUMAN RESOURCE MANAGEMENT source



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THE ROLES



01

THE COUNCELLOR ROLE

- An HR manager can perform the role in employee counselling in two forms- working as counsellor and providing training for counselling to manager for effective counselling.
- As a counsellor, an HR manager having behavioural science background, can perform all functions of counselling.

02

THE CONSCIOUS ROLE

- While playing conscious role, the personnel manager informs the management about the humanitarian approach.
- He should advise the management about the morale and ethical obligations towards the employees.

THE MEDIATOR ROLE

- The personnel manager often acts as a mediator in the organization.
 - Whenever there is a friction between two employees, two groups of employees, superior and subordinates and employees and management; the personnel manager has to acts as a mediator, so as to maintain industrial harmony.

04

THE SPOKEMAN ROLE

- To represent the company in media and other forms because he has better overall picture of his company's operators.
- In this role, you're responsible for transmitting information about your organization and its goals to the people outside.

05

THE CHANGE AGENT ROLE

- The individual or group that understand undertakes the task of initiating and managing change in an organizing is known as a change agent.
- Change agent can be internal, such as managers or employees who are appointed to oversee the change process.

THE PROBLEM SOLVER ROLE

- Effective problem solving skill allow employees throughout the organization to examine problems, identify, assens and evaluate.
- The first step to effective problems solving is to first identify and define the problems.
- This is simply a broad review of the current situation.

THANKS OF SON MICH

YOU ARE VERY MUCH APPRECIATED!