

5.1 Student Support

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Mechanism for Submission of online/offline students' grievances

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Dr. R. R. Kumbhar

PRINCIPAL VIVEKANAND COLLEGE, KOLHAPUR (EMPOWERED AUTONOMOUS)

INTERNAL COMPLAINT COMMITTEE

Mechanism for submission of online/offline students' grievances

Complaints' Handling Process:

- Any aggrieved woman stakeholder may make a complaint of sexual harassment at her workplace, to the ICC in writing, within a period of 3 months from the date of the incident and in case of a series of incidents, within a period of 3 months from the date of last incident.
- The ICC may forreasons to be recorded in writing, extend the time limit for a further period of 3 months, if in the opinion of the ICC, circumstances existed which prevented the aggrieved woman stakeholder from filing her complaint.
- Where an aggrieved woman stakeholder is unable to make a complaint in writing, the Presiding
 Officer, or any Member of the ICC shall render all reasonable assistance to the woman
 stakeholder to make her complaint in writing.
- Where the aggrieved woman stakeholder is unable to make a complaint on account of her
 physical incapacity, a complaint may be filed by a relative or friend, or a co-worker, or an
 officer of the National Commission for Women or the State Women's Commission; or any
 person who has knowledge of the incident, with the written consent of the aggrieved woman
 stakeholder.
- Where the aggrieved woman stakeholder is unable to make a complaint on account of her mental incapacity, a complaint may be filed by a relative or friend, or a special educator, or a qualified psychiatrist or psychologist, or the guardian, or the authority under whose care she is receiving treatment or care, or any person who has knowledge of the incident, jointly with any of the above.
- Where the aggrieved woman stakeholder for any other reason is unable to make a complaint, a
 complaint may be filed by any person who has knowledge of the incident, with her written
 consent.
- Where the aggrieved woman stakeholder is dead, a complaint may be filed by any person who
 has knowledge of the incident, with the written consent of her legal heir.



ICC Policy:

- On receipt of a complaint from an aggrieved woman stakeholder (Complainant), the ICC shall
 intimate the date, time and place of the hearing of the complaint to the Complainant and the
 Respondent.
- At the time of filing the complaint, the Complainant shall submit to the ICC six copies of the complaint, along with supporting documents and names and addresses of witnesses, if any.
- On receipt of such complaint, the ICC shall provide one copy of such complaint to the Respondent within 7 working days of its receipt of the complaint (with the consent of the Complainant.
- If the Complainant fears victimization and does not want to disclose her identity, then on the
 request of the Complainant, the ICC Presiding Officer may frame charges in writing, based on
 the complaint letter received from the Complainant and send the same to the Respondent.
- The Respondent shall file his reply along with a list of documents, names, and addresses of witnesses, within 10 working days of receipt of the complaint.
- The ICC shall investigate a complaint in detail, using procedures in conformity with the principles of natural justice.
- The ICC shall provide reasonable opportunity to the Complainant and the Respondent to
 present and defend her/his case, respectively.
- The ICC shall have the right to summon as many times the Complainant, or the Respondent, or witnesses for the purpose of supplementary testimony or any clarification.
- The ICC shall have the right to terminate the enquiry or to give an ex-parte decision on a
 complaint, if the Respondent or Complainant fails to be present for 3 consecutive hearings,
 without sufficient cause. Such termination or ex-parte order may not be passed without giving
 a notice in writing 15 days in advance to the concerned party.
- A quorum of 3 members is required to be present for an IC proceeding to take place.
- Additionally, the ICC shall meet every quarter to ensure effective implementation of the Policy
 and to monitor effective/timely redressal of complaints, if any.
- Neither the Complainant nor the Respondent shall be allowed to bring any legal practitioner to
 represent them in their case at any stage of the proceedings before the IC.
- The IC must complete its investigation within a period of 90 days.



Additional Initiatives taken by VCK

Additional programs are organised for women empowerment and to create healthy atmosphere in the campus such as Guest lectures by key authorities related to the issue of sexual harassment by lawyers, police officers, social workers etc.

A program was organised by ICC of our college to make students understand the Modus Operandi of 'Nirbhaya Squad'

Sr. No	Name of Member	Representation Category	Contact No
1	Dr. Urmila Khot	Presiding Officer	9552572013
2	Ms. Varsha Pawar	Faculty Member	9823717300
3	Dr. Kavita Tiwade	Faculty Member	9049507535
4	Dr. Neeta Patil	Librarian	9595911284
5.	Mr Satish Upalavikar	Faculty Member	9890027651
6	Mr. Dhanvde S.K.	Office Superintendent	9588641743
7	Ms. Tanuja Shipurkar	NGO Member	7370323032
8	Ms. Pooja Patil	Student Representative (PG)	9075058033
9	Ms. Rutika Kamble	Student Representative (UG)	9273053052

Internal Complaint Committee (ICC)

Dr. Urmila Khot Presiding Officer

412 Prin. Dr. R. R. Kumbhar

VIVEKANAND COLLEGE, KOLHAPUR (EMPOWERED AUTONOMOUS)

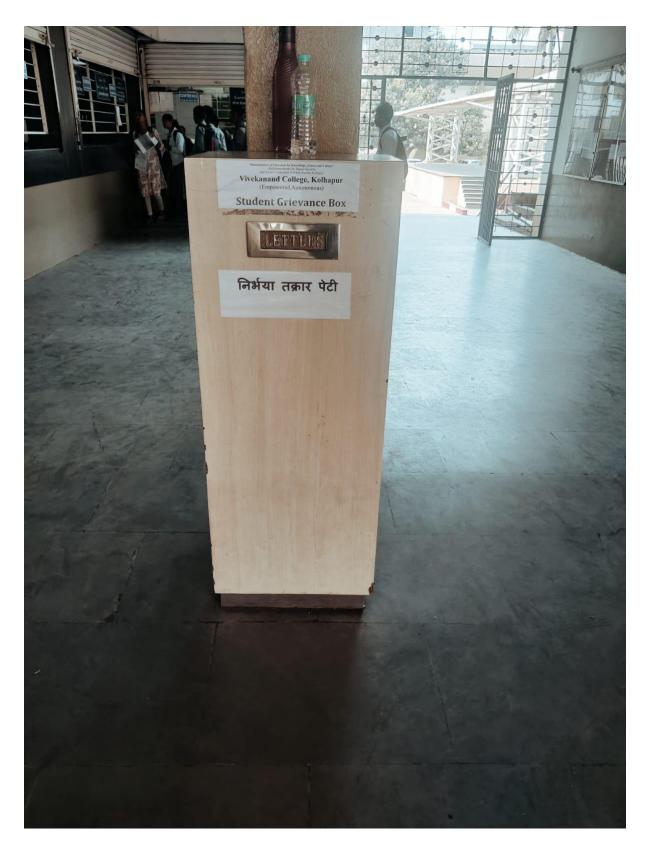




Internal Complaint Committee Members Board



Nirbhaya Grievance Box



Nirbhaya Complaint Box





Checking of Nirbhaya Complaint Box

Estd. June 1964



"Education for Knowledge, Science and Culture." - Shikshanmaharshi Dr. Bapuji Salunkhe Shri. Swami Vivekanand Shikshan Sanstha's VIVEKANAND COLLEGE, KOLHAPUR (AUTONOMOUS)

2130 E, Tarabai Park, Tal. Karveer, Dist. Kolhapur 416 003 UGC Recognition Under 2 F & 12(B) UGC Act 1956 Affiliated to Shivaji University, Kolhapur (M.S.)
Ph.: 0231-2658612,2658840,Resi.: 0231-2653962 Fax:0231-2658840
Website : www.vivekanandcollege.org E-mail : info@vivekanandcollege.org



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Anti-Ragging Committee

Vivekanand College and its residence facilities have zero tolerance for ragging and proud to state that they are ragging free. Students are informed to follow the act and ensure a ragging free campus.

To ensure compliance as per the UGC Regulations on Curbing the menace of ragging in higher educational institutions 2009 and Maharashtra Prohibition of Ragging Act-1999, the Anti-ragging Committee is nominated and headed by the Head of the College.

The committee will ensure compliance with the provisions of the Antiragging regulations; monitor and oversee the performance of the Anti-Ragging Squad in prevention of ragging in the College.

Anti-Ragging Policy

As per the University Grants Commission's (UGC), guidelines notified vide no.F.1-16/2009 (CPP-II) dated 21-10-2009 on 'Curbing the Menace of Ragging in Higher Educational Institutions', 2009 (Under Section 26(1) (g) of the University Grants Commission Act, 1956) and Maharashtra Prohibition of Ragging Act-1999 are strictly implemented at Vivekanand College.

According to the Hon'ble Supreme Court of India Ragging constitutes one or more of any of the following acts which may cause or is likely to cause physical or psychological harm or to raise fear or apprehension thereof in a fresher or a junior student:

- a. Any conduct by any student or students whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness a fresher or any other student
- b. Indulging in rowdy or indiscipline activities by any student or students which causes or is likely to cause annoyance, hardship, physical or

psychological harm or to raise fear or apprehension thereof in any fresher or any other student.

- c. Asking any student to do any act which such student will not in the ordinary course do and which has the effect of causing or generating a sense of shame, or torment or embarrassment so as to adversely affect the physique or psyche of such fresher or any other student.
- d. Any act by a senior student that prevents, disrupts or disturbs the regular academic activity of any other student or a fresher
- e. Exploiting the services of a fresher or any other student for completing the academic tasks assigned to an individual or a group of students.
- f. Any act of financial extortion or forceful expenditure burden put on a fresher or any other student by students
- g. Any act of physical abuse including all variants of it: sexual abuse, homosexual assaults, stripping, forcing obscene and lewd acts, gestures, causing bodily harm or any other danger to health or person.
- h. Any act or abuse by spoken words, emails, post, public insults which would also include deriving perverted pleasure, vicarious or sadistic thrill from actively or passively participating in the discomfiture to fresher or any other student.
- i. Any act that affects the mental health and self-confidence of a fresher or any other student with or without an intent to derive a sadistic pleasure or showing off power, authority or superiority by a student over any fresher or any other student.

Measures to prevent ragging

- a. Students and parents are encouraged to submit anti-ragging related undertakings issued and downloaded from <u>https://www.antiragging.in/Site/Affidavits_registration_form.aspx_to</u> the college at the time of admission.
- b. Awareness programs are conducted and Anti ragging act is read out in the class during the induction and orientation programs for fresher and senior students.

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- c. Anti-Ragging regulations are displayed in the prominent places in the campus and hostels and on the Institute's website.
- d. Anti-Ragging Committee is constituted to ensure compliance with the provisions of the Regulations as well as the provisions of any law for the time being in force concerning ragging; It will also to nominate, monitor and oversee the performance of the Anti-Ragging Squad in prevention of ragging in the college.
- e. Anti-Ragging Squad will be called upon to make surprise raids on hostels, and other places vulnerable to incidents of, and having the potential of, ragging and shall be empowered to inspect such places.
- f. Anti-Ragging Squad is empowered to conduct an on-the-spot enquiry into any incident of ragging referred to it by the Head of the college or any concerned complainant and the enquiry report along with recommendations shall be submitted to the Anti-Ragging Committee for action.

Punishments

Depending upon the nature and gravity of the offence as established, the possible punishments as per UGC Section 9 and Maharashtra Prohibition of Ragging Act-1999 for those found guilty of ragging at the college level, shall be any one or any combination of the following:

- 1. File a complaint with the Police Authority
- 2. Suspension from college / hostels
- 3. Withholding/withdrawing scholarship/fellowship and other benefits.
- 4. Debarring from appearing in any test/examination/placement or other evaluation process.
- 5. Withholding results / Debarring from representing the college in any regional, national or international meet, tournament, youth festival, etc.
- 6. Expulsion from the college and consequent debarring from admission to any other institution.

Students are encouraged to report any ragging act witnessed or experienced by them to any faculty member/ anti-ragging committee or squad/ Student's grievance redressal committee/any staff member with

whom the student may feel comfortable. The College will ensure confidentiality of such a disclosure by the student.

National Anti-Ragging Help Line (UGC Crisis Hotline)

24x7 Toll Free Number* 1800-180-5522

(<u>helpline@antiragging.in</u>)

College Anti-Ragging Help Line (0231) 2658612 (antiragging@vivekanandcollege.ac.in)

free Dr. R. R. Kumbhar PRINCIPAL /ivekanand College Kolhapure

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	Vivekanand College, Kolhapur	
	Ragging Complaint Form	
	abhijeetshinde64@gmail.com Switch account	
	The name, email, and photo associated with your Google account will be recorded when you upload files and submit this form	
	* Indicates required question	
	Email *	
	Record abhijeetshinde64@gmail.com as the email to be included with my response	
	1. Name of Student	
	Your answer	
	2. Faculty	
	Choose	
	ear of Studying Choose	
	ubject, If student is studying in the last year of UG program or in the PG program	
с	ontact Number	
Y	bur answer	
	 * omplaint shout ragging Complaint on plain paper and attach written * omplaint here (Attach only pdf file) Add file 	
A co	by of your responses will be emailed to abhijeetshinde64@gmail.com.	
Su	Ibmit Clear form	
Never	submit passwords through Google Forms.	
	This form was created inside of Vivekanand College, Kolhapur (Autonomous). Report Abuse	
	Google Forms	

Anti-Ragging Awareness boards in college campus





SAY NO TO RAGGING ANTI-RAGGING COMMITTEE

Sr. No	Name of Faculty	Destinguities	
1.	Dr. R. R. Kumbhar	Designation	Contact Number
2	Contraction of the local division of the loc	Chairman	9822664082
4.	Dr. Sanjay S. Ankushrao	Faculty representative member	
3.	Mr. H. V. Chame		9096070345
4.	and the second se	Faculty representative member	9021201936
	Dr. Sumayya I. Inamdar	Faculty representative member	9923275507
5,	Mr. Pravin R. Bagade	Faculty representative member	
9.	Dr. Mrs. U. S. Khot		9890063936
7.	Statement of the second s	Faculty representative member	9552572013
*	Mr. Mangesh V. Khole	Faculty representative member	land the second s
Ľ	Mr. Sagar S. Kamble		9370814090
0	Mrs. Manisha P. Patil	Non-teaching representative member	9822581450
	and the second se	Parent representative member	9834997785
0.	Miss. Siddhi B. Mano	Senior Student	5004557785
		representative member	
1.	Mr. Omkar S.Misal		7058319999
	S.MISBI	Fresher Student	
1		representative member	8459767040



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SHRI SWAMI VIVEKANAND SHIKSHAN SANSTHA'S VIVEKANAND COLLEGE, KOLHAPUR (AUTONOMOUS)

College Antiragging Helpline Number 0231 - 2658612



STUDENTS GRIEVANCE REDRESSAL COMMITTEE Mechanism for submission of online/offline students' grievances

Procedure for submitting grievance: The institute has adopted following procedures for submitting grievances from students and staff:

a) **Open Door:** General invitations to students/staff informally drop in the Concerned Officer's room and talk informally over their grievance. They may even present the grievance through the official contact numbers of the concerned officer(s).

b) **Drop Boxes:** Students/staff can drop their complaints in the drop box available in the blocks, where all the departments are organized.

c) **Opinion Surveys**: Through mentor and other feedback schemes, the opinion surveys may be conducted for better understanding.

d) E-mails: Through separate e-mails to HoDs, Deans, Registrar or to an email created for grievances purpose --redressalVCK2020

Constitution of the Grievance Redressal Committee: Vivekanand College, Kolhapur (Autonomous) constitutes the Central Grievance Redressal Committee. However the cell seeks, if necessary, relevant information from the Head of the concerned departments

Central Grievance Redressal Committee (CGRC)

1. Grievance not resolved by counseling, the matter shall be referred to the Central Grievance Redressal Committee (CGRC) to be constituted by the Head of the Institution, with the following composition, namely:



Sr. No	Name of the Faculty	Name of the Department	Position
1	Dr R. R.Kumbhar	Principal	Chairperson
2	Dr Ganesh Navathe	CoE	Convener
3	Dr Chandrakant Kamble	Department of Physics	Member Secretary
4	Dr Sunita Shirke	Department of Chemistry	Member
5	Dr Prabhavati Patil	Department of English	Member
6.	Mr. C.B. Dodmani	Registrar	Member
7.	Mr.R.G. Chougule	Non teaching staff	Member
	Jabiulla Abubakar Mulla	Student Representative-PG (M.Sc I)	Member, Special Invitee
7	Ms. Aditi Kamat	Student Representative-UG(B.Com	Member, Specia Invitee

2. The term of the members of the committee shall be of two years.

3. The quorum for the meetings of the CGRC, including the Chairperson, shall be three.

4. Before considering the grievances, the CGRC shall follow principles of natural justice.

5. The CGRC shall send its report with recommendations, if any, to the head of the institution along with a copy, thereof, to the aggrieved student, within a period of fifteen workings days from the date of receipt of the grievance.

Mechanism for Redressal of Grievances of Students and Staff:

- · Suggestion/Complaints box is made available in the different places/wings
- Once/Twice a week at least the letters dropped in these boxes are collected and forward to the Grievance Redressal Committee.
- This committee classifies the Grievance submitted into
 - Academic
 - Non-Academic
 - Related to the Assessment
 - Related to the Attendance
 - Related to the conduct of Examinations
 - Related to canteen facility
 - Related to Hostel facility
 - Related to transportation facility and
 - Harassment by other student or staff.



- If the grievance is redressed by counseling made by the concerned committee, it is passed to the Central Grievance Redressal Committee.
- An aggrieved person presents his/her grievance verbally or in writing.
- Grievance Redressal Committee collects the necessary documentation based on the type of Grievance and thoroughly discussed to implement redressing mechanism.
- · Grievance Redressal Committee decides the action to be taken for the redressal.
- The concerned committee is required to furnish the answer within one week of the presentation of grievance.
- If the person is not satisfied with the answer given by counseling committee, he/she can approach the Central Grievance Redressal Committee (CGRC) the committee shall give their decision within fifteen days of the presentation of the complaint(s).

Note:

- The decision of the Central Grievance Redressal Committee (CGRC), in such matters is final and there shall be no further appeal in the matter.
- The committee will recommend appropriate action against complainant(s), if complaints made are found to be baseless or trivial.
- Board of Management (BOM) of the Institution may revise the procedure from time to time.



Shri Swami Vivekanand Shikshan Sanstha's

Vivekanand College, Kolhapur (Empowered Autonomous)

Grievance Redressal Form

Grievant's Information

Grievant's Name :	Mobile :

Fathers/Guardian's Name: ______Mobile: _____

Residential Address :

Class : _____ Div : _____ Roll No _____

Email ID:

Permanent Address :

Nature of Grievance: Academic /Administrative /other_

Grievance Details :

The information that I am submitting here is factual

Signature of student :

Note : Fill all the details in the form, send it to mail address- redressalVCK2020 .Attach the necessary document sand submit the hard copy to college office

मा प्राचार्थ अर विवेकानंद कॉलेज. कोव्टापूर दि हा आनेगरी 2024 विवय - Traditional Day आयोजित केरव्यावावत मा. प्राखार्थ सर आउही तुमच्याच कालेजचे विट्यार्थी असून, आता आमन्या परिक्ता आल्या असून आम्ही असे वाटते की तुम्ही Traditional Day सारखे श्रीग्रम आयोजित करावेत त्यामुळे आम्हात्मा पता बोडा विरुग्ळा मिळेल आणि ड्यामच्या नवीन ड्याठवनी तयार होतील आग्हाया अस वाहत की ह्या गोन्टी वरती तुम्ही विचार करावा आणि मुलाच्या समाद्यानासाठी टा फर कार्यक्रम आयोजित करावा हीच विनंती सापल विद्यार्थी जक्कीच अपनेदी होतील हरामुळे COLLEGE

मा पारारी सर विवेकानंद कॉलेज. कोव्टापूर दि. या आनेवारी 2024 1992 - Traditional Day JuziGA abzoziaiaa मा. प्राह्यार्थ सर आग्धी तुमच्याच कॉलेजचे विदयार्थी असून, आता आमन्या परिथ्ता आल्या असून आम्ही असे वाटते की तुम्ही Traditional Day सारखे भोगम आयोजित करावेत त्यामुळे आम्हात्मा पठा बोडा विरुग्ळा मिळेल सावि ड्यामच्या जवीन झाठवनी तयार होतील. आम्हामा अस वास्त की ख्या जोठरी वरती हुम्ही विचार करावा आणि मुत्राच्या समाद्यानासाठी टा फर कार्यक्रम आयोजित करावा हीच विनंती आपल विख्याची नक्कीच आनंदी होतील ह्यामुळे

मा प्राचार्य सर विवेकानंद कॉलेज, कोल्हापूर R. Aus _ ABIESTAT Wi-Fi Connectivity About and मा प्राचार्य सर आही तुमच्याच कॉलेजचे विदयार्थी असून कॉलेज मध्ये आनलाइन लेक्यर करण्यासाही इंटरतेट चा प्राब्लेम येतो. तर कॉलेज मध्ये सर्व विदयार्थ्याना Wi-fi Connectivity Aasial आशी नम विनंती अगम्हाला अस वाटत की ह्या भोष्टी वरती तुम्ही विचार करावा आशी विनंती करतो उनापला विश्वासू आदित्य नंदकुमार चिले BSC III (2018-19)

मा, प्राचार्य सर विवेकालंद कॉलेज, कोल्हापूर Re. विषय: Lift of सुविद्या मुलांसाठी पठा उपलब्ध कर्ठ्या वाबत मा. प्राचार्य सर आन्ही तुमच्याच ठालेजचे विद्यार्थी असून उनाम्हाला त्रिपट वापरण्याची परवानगी ताहीय, हीच स्विद्या मुलींसाठी उपलब्ध आहे, तरी लिपट मुला-साठी षठा उपलब्ध अस्तवी, किमान करील मजव्या वरील मुलांसाठी असावी ही तम विवंती-आपलां विश्वास्त्र 27,2010 23012 B. Scill Physics (Autono)

Grievance Redro	essal Form
Grievant's Information	
Grievant's Name: Sordr Prachi Shivaji	Mobile : 9604022954
Fathers/Guardian's Name: Shauji A- Jona	Mobile:
Residential Address :	
Class: B. (OM.] Div:	Roll No 5908
ermanent Address :	
Nature of Grievance: Academic /Administrative /ot	ther_
Administrative	
Grievance Details :	
Lodies room sh	loud be
more clean. One la	idies staff
should be present 1	in ladies
room	
	HOLHAPUR
The information that I am submitting here is factual Signature of student : Sproch	ESTD JUNE 1964
Note : Fill all the details in the form, send it to mail add	dress- redressalVCK2020 .Attach the ge office



